



Wednesday 20th November 2024

Dear Parents/Carers,

RE: 391s Bus Service

This morning, we were advised that the bus company who provide the 391s service were not able to provide transport. This has been the first transport disruption of the new academic term and prompts me to write to all those families who live in rural locations, including those who will be affected by that route.

As we now enter the winter months, from experience in past years when the coast experiences poor weather and as this morning has shown, there may be times the bus service on this particular route will not operate or may advise an amendment to the route. We will advise families via the MCAS app as soon as we are notified there is a problem. If you do not have the app yet, I encourage you to install and ensure you have notifications switched on to receive an announcement from school.

Earlier this year I wrote a letter to those families who live in remote areas about adopting a protocol should transport be delayed or not arrive at all [45. Remote Transport letter to families \(1\).pdf](#). If a student finds themselves waiting for 30 minutes after the intended pick-up time or rearranged guidance pick up time, they should either contact their parent/carer, or the school directly by phone. If your child is unable to call you or the school, they should make their way home, so they are in a safe place. Once home they can contact school, and a plan will be made.

I can fully appreciate the frustrations and disruption transport issues can cause our families. I ask that if the weather forecast is poor, for you to be prepared to find alternative transport to and from school as this service may not run, but only if safe to do so.

Yours faithfully,

Mr C Robertson

Headteacher

Email admin@sc.coastandvale.academy • Telephone 01723 362301 • www.scalby.coastandvale.academy

Fieldstead Crescent, Scarborough, North Yorkshire, YO12 6TH

Headteacher: Mr C. Robertson

Part of Coast and Vale Learning Trust

Registered office: Fieldstead Crescent, Scarborough, North Yorkshire, YO12 6TH

Registered in England No. 10265276

